

Nicole Arms, SR3, of Springfield, Illinois is a Senior Business Insights Analyst for Horace Mann Insurance Company, where she has worked since 2015. She is responsible for project and vendor management and underwriting data analysis, which includes being a liaison between IT and internal business partners and third-party vendors.

Arms graduated from Eastern Illinois University in Charleston, Illinois with a bachelor's degree in English with a minor in Creative Writing in 2005. She was member of the English Honors Fraternity Sigma Tau Delta. She continued her education and earned her Master's in Business Administration with a concentration in Business Process Management from University of Illinois – Springfield in 2015.

Since joining Toastmasters in 2016, Arms has been a member the corporate club Horace Mann Toastmasters in Springfield, Illinois. Arms has served as Vice President of Membership and is currently the immediate past President of the club. She has been both a Co-Coordinator and Lead Coordinator for the Horace Mann Toastmaster's Youth Leadership Program, initiated in 2016. She has earned designations, including Competent Communicator, Advanced Communicator Bronze, and Competent Leader.